



VACANCY

REFERENCE NR	:	SSA_PLK_12_2018
JOB TITLE	:	Specialist: Server Administrator X3
JOB LEVEL	:	C5
SALARY	:	R 345 328 - R 575 546
REPORTS TO	:	Consultant: Server Management Services
DIVISION	:	Networks and Service Management
DEPT	:	Networks and Service Management
LOCATION	:	SITA Polokwane (Department of Health)
POSITION STATUS	:	Fixed Term Contract – 12 Months (Internal/External)

Purpose of the job

To maintain the client's core server infrastructure, rectify faults affecting availability; install/configure servers and other related devices, resolve **medium to high** operational incidents and requests. Provide support associated services within the client's enterprise or LAN environment to ensure good service delivery.

Key Responsibility Areas

Ensure server infrastructure availability, capacity, and uptime/response time;
Investigate/confirm/refer/log a call for any issues relating to the server environment responsible for Installation/configuration of the Microsoft Server Platform/SAN Storage, Clustering and Load Balancing. Implement procedures and standards for Directory Services, Messaging, VMWare, Backup, Data Security and related services and monitor adherence thereof using Services Toolsets & Dashboards. Resolution and handling of medium to high operational Incidents as per SLA incident handling timeframes.

Qualifications and Experience

Minimum Requirements: National Diploma/Degree in Computer Science, and/or IT/ related fields and/or equivalent (NQF level and credits). MCSE or MCITP will be an added advantage.

Experience: **3-5** years practical experience in the provision and support of Directory services & core server infrastructure and associated services.

Technical Competencies Description

Knowledge of: System performance; Server Performance Management; knowledge of TCP/IP, DNS, 802.1x, and DHCP protocols; knowledge of Windows and Linux Servers; Server Operations, Server applications, etc.; knowledge of both physical and virtualized servers, especially Hyper-V; Understanding of the government regulations. **A solid understanding of:** Hardware and software support for client system/solutions; Server & Storage related technologies & related management toolsets and solutions; Service Management systems (ASPECT /ARS/ITSM7) or equivalent applications; ICT Operational Trends; Network Operating Systems; Project Management; NOS/Active Directory/Virtualisation; Quality assurance standards; DNS, E-Mail, software deployment, Patch management, Core Stack builds; VPN technologies and concepts; Disaster Recovery; Virtualisation technologies and concepts; Computer and network security principles; Operating System Stack builds (OS Imaging); Service Level Management.

Skills: Proficiency in maintenance of Core Server infrastructure and Services (Patch management, Antivirus, DNS, DHCP, Agents etc.); Microsoft administration and related services; Virtualised server designs and support; Server monitoring; Server operating system rebuilds and restore; Domain controllers rebuild and restore; Communication skills; Interpersonal skills, Self-Management skills; and Intellectual skills.

Other Special Requirements

N/A

How to apply

Kindly forward your CV to: lperecruitment@sita.co.za

Closing Date: 21 December 2018

Disclaimer

SITA is an Employment Equity employer and this position will be filled based on Employment Equity Plan. Correspondence will be limited to short listed candidates only. Preference will be given to people from the designated groups.

- If you do not hear from us within two months of the closing date, please regard your application as unsuccessful.
- Applications received after the closing date will not be considered. Please clearly indicate the reference number of the position you are applying for.
- It is the applicant`s responsibility to have foreign qualifications evaluated by the South African Qualifications Authority (SAQA).
- Only candidates who meet the requirements should apply.
- SITA reserves a right not to make an appointment.
- Appointment is subject to getting a positive security clearance, the signing of a balance score card contract, verification of the applicants documents (Qualifications), and reference checking.
- Correspondence will be entered to with shortlisted candidates only.
- CV`s from Recruitment Agencies will not be considered.